



IMPORTANT SAFETY RECALL
TMC# RC000115

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Freightliner Custom Chassis (FCCC) that a defect which relates to motor vehicle safety exists in certain FCCC chassis that were used to manufacture your TMC motorhome. FCCC was issued recall 16V-366 by the National Highway and Safety Administration (NHTSA) to remedy this defect. To assist FCCC and NHTSA in identifying the final vehicles manufactured, TMC is also conducting a safety recall.

It has been decided that certain TMC motorhomes subject to this recall campaign have a defective chassis with an incorrect spacer used to install the steering gear. On certain steering gears mounted on the front axle on the affected vehicles, an incorrect spacer may have been installed. This may potentially result in wear over time leading to a loss of the mechanical connection between the steering wheel and front axle wheels. If this happens, there could be a loss of steering control, increasing the risk of a vehicle crash.

TMC and Freightliner Custom Chassis is urging that owners DO NOT DRIVE THEIR MOTORHOME until a replacement steering gear is available. The vehicle should only be driven cautiously to a Freightliner dealership for repair.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall. In addition, instructions for claim filing have also been included. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

James Crosley
Director of Customer Service

Re: NHTSA Recall No. 16V
TC Recall No. 2016-