



VOLKSWAGEN DEALERSHIP COMMUNICATION – USA ONLY

Date: September 15, 2016

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Repair Available for Safety Recall 15F7 – Cylinder Head
Certain 2016MY Volkswagen Golf, Jetta & Passat

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

On September 16, 2016, repairs can begin for vehicles affected by Safety Recall 15F7.

- There are fifty-five (55) vehicles in the United States affected by this safety recall.
- Because this repair is lengthy, please ensure that your dealership assists in making alternate transportation arrangements for customers who visit your dealership for this repair.
- Please refer to the 15F7 recall circular that will be posted in Elsa and in ServiceNet for additional information.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection