



IMPORTANT SAFETY RECALL

AUTOCAR, LLC SAFETY RECALL ACX-1603
NHTSA RECALL NO. 16V-394
June, 2016

TO: U.S. and Canadian Distributors
Dealer Principals, Service Managers, Warranty Managers, Parts Managers

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Cummins has issued a recall affecting 2016-2017 model year Xpeditor chassis. These chassis were manufactured between 21 March 2016 and 11 April 2016 with non-sequential serial numbers in the range 222315 and 222618.

MODELS
AFFECTED: Autocar Xpeditor MY 2016-2017 with an ISX engine. To determine if a specific vehicle is part of this recall, use Cummins **QuickServe®** or contact your local Cummins distributor or service provider.

COMPONENTS
AFFECTED: ISX Engine ECM

SAFETY DEFECTS
AND POTENTIAL
RISKS: As set forth in Cummins 16E-047 report to NHTSA, the engine control module (ECM) may develop an internal electric short circuit that could possibly blow a fuse in the ECM's electrical supply circuit resulting in an engine stall without warning. If this occurs, the engine cannot be restarted until the ECM and fuse are replaced.

REPAIR
REQUIRED: The affected ECM's will be replaced.

REPAIR
AVAILABLE: The Cummins field campaign began on 21 June 2016.

REMINDER: It is a violation of Federal law to sell or lease a vehicle covered by this recall notice unless the recall remedy has been completed. Substantial civil penalties apply to violations of this law.

If you have any questions or concerns, please contact Cummins at 800-DIESELS (800-343-7357) or Autocar at 888-218-3611.

Sincerely,

AUTOCAR, LLC

A CUMMINS FIELD CAMPAIGN

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISX12 / ISX15 CM2350 ECM Safety Campaign

Number: C1792

Date: 24-Jun-2016

Expires: 31-Dec-2030 (U.S./Canada)
31-Dec-2030 (International)

Attention: U.S / Canadian Distr./Branches and Div. Offices
U.S / Canadian Dealers

If additional information is required, contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This Safety Campaign is being issued to address ECM failures on certain ISX12 and ISX15 CM2350 engines. Under this Campaign, the field is authorized to replace the ECM for eligible engines.

NOTE: This Campaign is retroactive and covers work performed prior to the release date of this document.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show an **OPEN** status for this field action on QuickServe® Online.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Replace the ECM according to the applicable procedure:
 - ISX12 CM2350 - please refer to Bulletin 4310646 Procedure 174-019-031
 - ISX15 CM2350 - please refer to Bulletin 4310641 Procedure 173-019-031
- 2 File **one** claim for all labor associated with this repair.
- 3 Return the ECM per the Material Disposition Instructions below.

MATERIALDISPOSITION:

Materials removed as a result of this field action **must** be returned to Cummins, per the instructions outlined in the Cummins Enhanced Return (EPR) process. Please refer to the QuickServe® Online, Warranty Section, Parts Return Tab. Please return the removed ECM to:

Cummins Service Support Center

910 S. Marr Road, Receiving Location 35

Columbus, IN 47201

Attn: Service Support Center Manager

Phone: (812)314-9999

UPS: [REDACTED]

FedEx: [REDACTED]

NOTE: Please include a copy of the claim paperwork and a material return tag with the returned ECM. Include the ESN number, the Campaign #1792, and the claim number on the material return tag. For Cummins returns, record WebCumpas# on the outside of the box. For PACCAR returns, record CRA# or Eztrac#.

REIMBURSEMENTS:

Parts:

NOTE: All engines will require one of the two listed optional ECM part numbers. The two ECM part numbers are not interchangeable. Most engines will require ECM kit part number 5405900. Please refer to the ESN list, Column B to verify correct replacement ECM to use.

The following parts are covered under this field action:

Part Number	Quantity	Description
531710600	1	MDL,CNT (OPTIONAL)

Part Number	Quantity	Description
540590000	1	KIT,MDL (OPTIONAL)

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: All SRTs listed below are **OPTIONAL**. Select **ONLY** the appropriate SRTs for your engine model.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
19-108	ENGINE CONTROL MODULE (ECM) - REMOVE AND INSTALL (OPTIONAL - Use for ISX15)	
19-108	ENGINE CONTROL MODULE (ECM) - REMOVE AND INSTALL (OPTIONAL - Use for ISX12)	
19-611	ENGINE CONTROL MODULE (ECM) CALIBRATION- TRANSFER (CM 2250/CM2350) (OPTIONAL - Use for ISX12)	
19-611	ENGINE CONTROL MODULE (ECM) CALIBRATION- TRANSFER (CM 2250/CM2350) (OPTIONAL - Use for ISX15)	

Travel:

Travel is covered under this field action. Towing is covered under this field action.

NOTE: Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables:

Consumables are covered under this field action.

NOTE: Up to \$20 may be claimed for consumables that are sufficiently explained in the claim narrative.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 65
 Pay Code: Distributor = X
 Pay Code: Dealer = D
 Pay Code: International = I
 Failure Code: WEICMB

Attachments

c1792_esn-list.xls