



July 21, 2016

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Voluntary Safety Recall Campaign (SC134) on certain 2006-2014 MY Kia Sedona vehicles produced from June 15, 2005 through April 4, 2014, to inspect, and if necessary, replace the secondary hood latch. The secondary hood latch may bind and remain in the open position when the hood is closed. If the hood is not properly and fully closed to the lock position, the hood could unexpectedly open while driving, increasing the risk of a vehicle crash.

- For vehicles that were originally sold in or are currently registered in one of the 28 salt belt states listed below, replace the secondary hood latch.
- For vehicles not originally sold in and not currently registered in one of the twenty-eight (28) salt belt states, inspect the secondary hood latch and replace, if necessary. If replacement is not warranted, clean and lubricate the secondary hood latch.

The twenty-eight (28) salt belt states are: AK, CT, DC, DE, IA, IL, IN, MA, MD, ME, MI, MN, MO, NH, NJ, NY, OH, PA, RI, VT, WI, WV, KS, KY, NE, ND, SD, and UT.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **July 21, 2016**.

PARTS INFORMATION –During the week of July 18th, all Kia dealers operating in a “salt state” will receive an initial shipment of campaign parts for initial repairs of affected customer vehicles.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of retailed Kia Sedona owners affected by this recall can be accessed on WEBDCS. Log onto the site, select the Consumer Affairs Tab, click on **Not Completed Recall VINS** in the left side menu, and select **SC134** to generate the list.

Owners of the subject vehicles will be sent written notification by first class mail on July 25, 2016, with instructions to bring their vehicles to a Kia dealer for the repair. Please start performing the repairs immediately on any affected vehicles currently in your inventory.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their 2006-2014 MY Sedona vehicles. This Voluntary Safety Recall provides an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Neem Van der Reest
Quality Analysis Manager
Enclosures