

To: All Ford and Lincoln Dealers

Subject: Supplemental Information to Takata Recall 16S26

Date: June 27, 2016

The purpose of this communication is to supplement information provided in the Takata Recall Dealer Bulletin 16S26.

Ford Motor Company, along with other OEMs, is following a Coordinated Remedy program established by NHTSA to prioritize vehicle repairs and is working closely with the Agency to ensure our customers are informed on the status of their vehicles. NHTSA has concluded that Takata non-desiccated ammonium nitrate inflators do not pose an unreasonable risk to safety under the Safety Act until they reach a certain level of propellant degradation. As a result, 16S26 prioritizes vehicles by geographic location and age. *(See details below)*

As soon as they are available, VINs for the affected vehicles and regions will be communicated to you. **Consistent with other safety recalls, Federal law does not prohibit Dealers from continuing to sell used vehicles or accepting vehicles covered under this recall as trade-ins. We strongly encourage dealers to notify customers of this open recall when these units are sold.**

Ford Motor Company takes the safety of our customers very seriously and is working hard to develop appropriate replacement parts. We are also working with our suppliers to add capacity to address the high demand for replacement inflators.

We understand that there are long lead times for some inflators and that it may be difficult to answer all of your customer's questions. Please feel free to share the following facts with your employees and customers:

- The safety and well-being of our customers is a top priority for Ford Motor Company.
- Based on currently available technical data, Ford Motor Company understands that the units involved in the recent Takata recall are safe to drive while customers are waiting for replacement parts.
- Ford Motor Company is engaged in continuous dialogue with NHTSA regarding the safety of our customers. If the need for further recall action is required, Ford Motor Company will take the appropriate actions.

For your used vehicle inventory, we remind dealers that you are not able to certify a vehicle for the CPO program if there are any open recalls. Used vehicles in your inventory subject to a Takata recall may be sold to a customer, but the recall status should be disclosed at the time of sale.

Each of you must ensure that your dealership disclosure complies with any applicable laws. It is recommended that you consult with local legal counsel regarding disclosure language; however, here is an example of suggested verbiage:

“This vehicle contains a Takata airbag inflator that is covered under a recall. At this time, Ford Motor Company believes that this vehicle is safe to drive while customers wait for replacement parts. You will be notified when parts are available to complete a repair of your vehicle’s airbag inflator. For the latest information or additional details regarding Takata airbag recalls, please visit NHTSA’s website at: www.safercar.gov/rs/takata.”

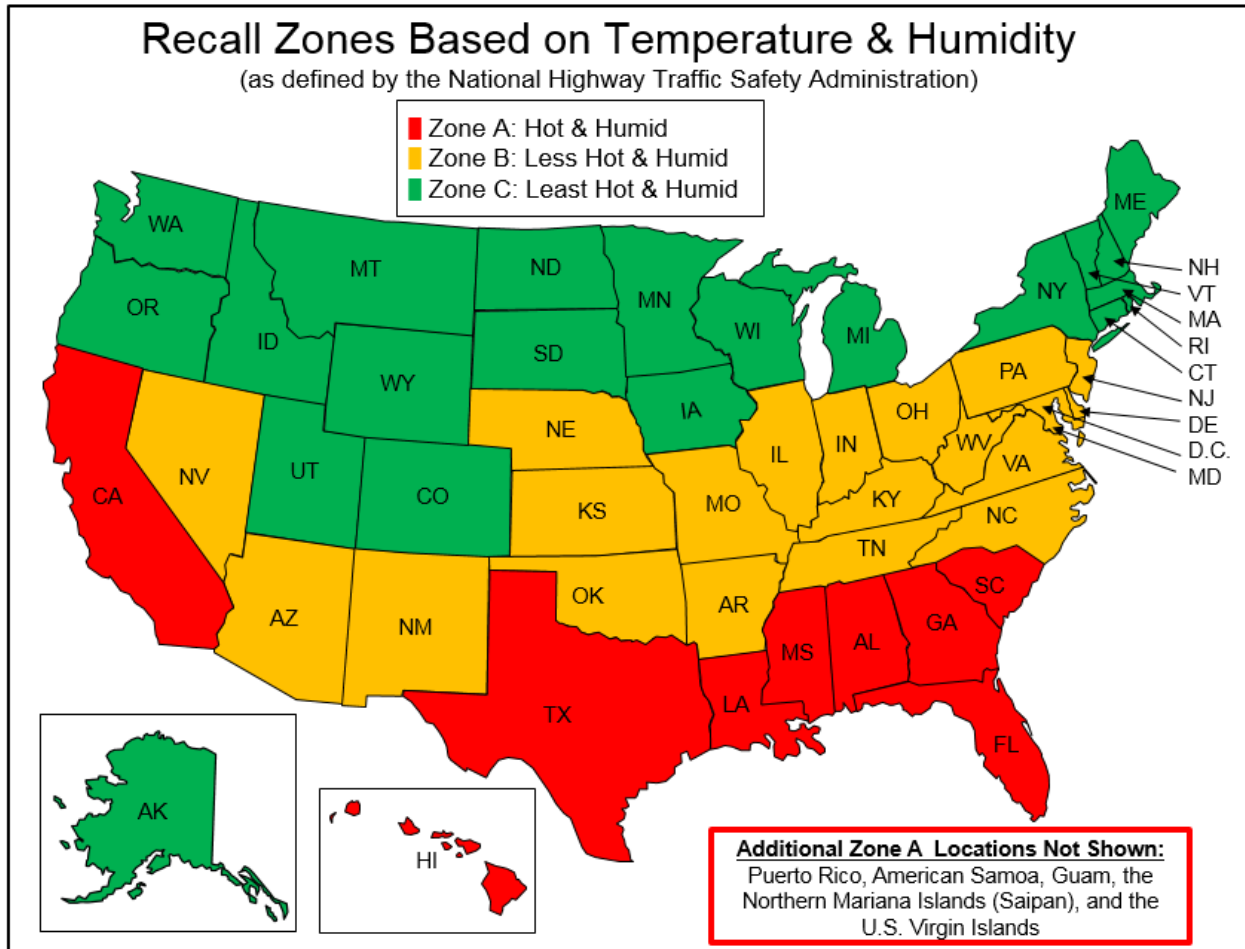
Disclosure:

- Disclosure is required for all vehicles impacted by a Takata recall.
- Once VINs are loaded into OASIS, dealers in all Zones should check OASIS to determine if a disclosure document is required.

To recap the details of the Takata-related recall 16S26, as stated in the Dealer Bulletin, Ford Motor Company’s most recent Takata inflator recall covers the following vehicles:

Mustang	2005-2011	Passenger Airbag
Fusion	2006-2011	Passenger Airbag
Milan	2006-2011	Passenger Airbag
Zephyr	2006	Passenger Airbag
MKZ	2007-2011	Passenger Airbag
Edge	2007-2010	Passenger Airbag
MKX	2007-2010	Passenger Airbag
Ranger	2007-2011	Passenger Airbag
Ford GT	2005-2006	Passenger Airbag

Vehicle age combined with past and/or current geographic location of these vehicles make them either more or less susceptible to degradation. As a result, NHTSA has classified vehicles into three distinct geographic zones – Zone A, B, and C.



Takata-related recall 16S26 prioritizes first for vehicles located or ever registered in the high humidity Zone A, followed by the moderate humidity Zone B region of the U.S.

- **Zone A** (high humidity) includes Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, Northern Mariana Islands (Saipan) and the U.S. Virgin Islands. Affected vehicles include:
 - 2007-2011 Ford Ranger
 - 2006-2011 Ford Fusion, Mercury Milan, and Lincoln Zephyr/MKZ
 - 2007-2010 Ford Edge and Lincoln MKX
 - 2005-2011 Ford Mustang
 - 2005-2006 GT

- **Zone B** (moderate humidity) includes Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia and West Virginia. Affected vehicles include:
 - 2007-2008 Ford Ranger
 - 2006-2008 Ford Fusion, Mercury Milan, Lincoln Zephyr/MKZ
 - 2007-2008 Ford Edge and Lincoln MKX
 - 2005-2008 Ford Mustang
 - 2005-2006 GT

- **Zone C.** At this time, there are no additional Ford Motor Company vehicles in Zone C involved in this recall, unless they were previously registered in Zone A or B.

Ford Motor Company is cognizant of the complexity of all of the Takata-related recalls. It is our goal to provide you and your customers with all pertinent information so you can manage this situation as best as possible and minimize confusion and angst. We are developing a Ford Motor Company website that can be used as a resource for your customers regarding questions related to Takata airbag inflator recalls. In addition, the Ford Customer Relationship Center and Lincoln Concierge are always available for your customers to call with questions and/or concerns.

Thank you for everything you do and your continued dedication to support of customers affected by Takata recalls.

Mike Berardi
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Ford Customer Service Division