

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4076
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 16, 2016

Subject: Preliminary Recalls 16V381 and 16V383 relating to Takata airbag inflators in certain 2007-2011 full-size trucks and SUVs located in certain parts of the United States ("Recalls")

To: All Chevrolet, Buick, GMC, and Cadillac Dealers

I write to clarify and update our June 2, 2016 letter regarding the above referenced Takata Airbag Recalls. We have almost finished compiling the VIN information for vehicles subject to these recalls given the specific regions affected. Those VINs should be available in IVH within the next few days.

We had previously advised that the recall status for these vehicles would be listed as "Prelim Recall – No Customer Action Req'd" on GM's VIN lookup site. However, we have decided to make our recall status consistent with the recall status listed on NHTSA's VIN lookup site and therefore the status for these vehicles will be "Incomplete – Remedy not available" on both the NHTSA and GM sites. To clarify, those GM vehicles listed on the NHTSA and GM VIN lookup sites are subject to the Takata airbag inflator recall.

GM, along with a number of other vehicle manufacturers, will be participating in meetings with NHTSA later this month on NHTSA's Coordinated Remedy Program for Takata airbag inflators. These discussions will likely result in an updated NHTSA Coordinated Remedy Order that will affect GM and other vehicle manufacturers. We will have more information to share with you once those meetings are concluded. In the meantime, GM continues to believe that there is no immediate danger of inflator rupture in the recalled GM vehicles and that these vehicles are presently safe to drive. You will be notified when there is a need to take action.

We are also including revised suggested disclosure language if you sell vehicles subject to these Recalls. Please note that each dealer must ensure that its disclosure complies with applicable laws.

This vehicle contains a Takata airbag inflator that is covered by a Recall, NHTSA Recall No. 16V381 or NHTSA Recall No. 16V383. GM believes the vehicle is presently safe to drive. You will be notified when there is a need to take action with respect to this vehicle. For more details, go to www.gmtakataairbag.com.

Again, we recognize that this is a complex issue that may cause confusion and concern among our customers. To the extent that this letter is inconsistent with GM's June 2, 2016 letter, you should be guided by this updated letter. With your help, we will do everything we can to address these concerns and share relevant information about the safety and performance of their GM vehicles.

Thank you for your support and understanding.

Tim Turvey
Global Vice President
GM Customer Care & Aftersales

END OF MESSAGE
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