

- Date: October 24, 2016
- To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager, General Manager & Parts Manager
- From: Audi Customer Protection

Subject: Repair Launch for Safety Recall 69O1 – Continental Airbag Control Module

On October 25, 2016, repairs can begin for vehicles affected by Safety Recall 69O1. Please refer to the 69O1 recall circular that will be posted in Elsa and in ServiceNet for additional information.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

<u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Safety Recall
SAGA CODE	69O1
MARKET(S)	United States and Canada
AFFECTED VEHICLES	Certain 2008-2010 MY Audi vehicles: • 2009 MY Audi A4 Sedan, Audi A4 Avant & Audi Q5 • 2008-2009 MY Audi A5 Coupe • 2010 MY Audi A5 Cabriolet
ТОРІС	Continental Airbag Control Module
PROBLEM DESCRIPTION	In certain vehicles, a power supply component in the airbag control unit may corrode and cause the unit to fail. If the airbag control unit fails, the airbag warning light in the instrument panel will illuminate, and safety systems such as seat belt pretensioners and airbags may not deploy in the event of a crash, increasing the risk of occupant injury.
CORRECTIVE ACTION	Replace the airbag control module.
PRECAUTIONS	If the airbag warning light on the instrument panel is on, customers are advised to make an appointment with an authorized Audi dealer to have the vehicle inspected <u>without delay</u> . See the owner's manual for additional information about the airbag warning light.
CUSTOMER NOTIFICATION DATE	Anticipated October 2016
ELSA/OMD Web VISIBILITY DATE	On or about October 25, 2016
TOTAL AFFECTED VEHICLE COUNT	USA: 8,462 CANADA: 989
APPROXIMATE REPAIR TIME	Up to 160 TU
PARTS REQUIRED	SEE CAMPAIGN WORK PROCEDURE
EXPIRATION DATE	NONE
ADDITIONAL INFORMATION	IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS <u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. <u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.