



SERVICE ACTIONS J074 AND P087 – TAKATA PASSENGER AIRBAG ‘LIKE FOR LIKE’ REASSURANCE PROGRAM

SERVICE ALERT

21-DEC-16

No.: JA16GI-21
SA16GI-19

SEC.: GENERAL
INFORMATION

MKT.: USA

The TOPIx Technical Bulletins and the Service Bulletins 6-311NAS and SGI16-34 published to InfoTrail and JBN Product Support have been updated to include instructions for packaging and returning replaced passenger airbags to Takata Holdings.

Retailers holding displaced parts should now follow the instructions to return airbags via the Fedex Hazmat procedures provided. For retailers in Hawaii, Puerto Rico, and Guam, please follow the special instructions to contact XPO logistics directly for special shipping instructions.

All replacement airbag modules shipped to retailers since November 4th included the returns shipping labels and Hazmat certification forms within the packaging. The Service Bulletins noted above contain information on how to obtain additional shipping labels and Hazmat forms.

For retailers who ordered parts before that date, returns shipping labels are being sent by JLRNA directly to each store service manager for each airbag previously ordered.