



7 Lake Station Road, Warwick, New York 10990

March 3rd, 2016

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 16V-365

Attention TCI Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, *“Notification to dealers and distributors”*. Transportation Collaborative Inc has decided to conduct a recall on behalf of the Ricon Corporation. The defect exists on certain Handicapped accessible School Buses, equipped with Ricon Lift systems and manufactured between 2014 and 2016.

In the event that the Serial is one of the affected population, then contact the Ricon Corporation for instructions on inspection and remediation procedures. Ricon will provide a field modification instruction and all material required to mitigate this recall at no charge. Ricon will provide a service for lift owners to execute the mitigation.

Transportation Collaborative Inc will affect repairs relating to this recall, at no cost to you the vehicle owner, upon receipt of the response card.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, *“violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied”*.

If you have any questions about this recall please call Transportation Collaborative Inc. Customer Service at 1-845-988-0419.

Sincerely,

Customer Support
Trans Tech Bus; a TCI Company