

Subarunet Announcement



To: All Subaru Retailers
From: Subaru of America, Inc.
Date: January 9, 2018

UPDATE: Takata Recalls Front Passenger Air Bag Inflator Owner Notification

As we work through the Takata recall process, we will continue to mail owner notification and re-notification letters to urge additional customers to schedule an appointment for the repair. This notification process is being prioritized in phases, based on parts supply, age of the inflator in the vehicle (oldest first), and geographic registration history of the vehicle.

The next phase of these owner notification letters will be mailed today for the following affected vehicles:

Initial Notifications of Parts Availability (approximately 17,000):

2009 MY Forester (TKB17 – Zone B)

Renotifications:

2010 MY Forester (TKA16)

Refreshed affected VIN lists will be distributed to each Region/Zone Office, which include the latest owner registration data for all open Takata recalls, for which the customer has been notified that parts are available.

As always, please be sure to review the latest version of the Product Campaign Bulletin as found on STIS for the installation instructions and detailed parts information.

Thank you.