

June 15th, 2018

Subject: Warranty Claim Submission for Passenger Air Bag Inflator Replacement – Affecting Safety Recalls 9416E, 0617A, and 2018A transitioning to 2618F.

Attention: Mazda Dealer Principals, Service Managers, and Parts Managers

As previously advised Mazda is preparing to transition Recalls 9416E, 0617A, and 2018A to a new permanent remedy inflator recall 2618F launching June 29<sup>th</sup>, 2018 using new, permanent remedy inflators with new part numbers. **The part numbers affected by this action are GLYA-57-K80 and F1Z1-57-K80.** 

Again, to prepare for the new inflator kits, parts ordering for Recalls 9416E, 0617A, and 2018A closed on Tuesday, June 12<sup>th</sup> at 5:00 PM PST, and any outstanding repairs for these recalls were to be completed by Friday, June 15<sup>th</sup>.

Beginning Monday, June 18<sup>th</sup>, please make it a priority to do the following for the above 3 recalls:

- 1. Submit Warranty claims for all **COMPLETED** recall repairs, use the provided templates for each recall.
- Claims <u>MUST</u> be submitted into eMDCS by June 27, 2018 at 2pm, Pacific Time in order to accurately count completion statistics for NHTSA reporting and owner mailings for Recall 2618F.
- 3. Contact the Warranty department with ANY questions or problems regarding 9416E, 0617A, and 2018A claim submissions and we will resolve them.
- 4. If they exist, submit recall claims for any **OPEN** Repair orders that have a completed recall. **NOTE:** Remember, you do not need to have all Warranty or Customer Pay work or Rentals completed on a Repair Order completed to submit this warranty claim.

During the weeks of June 18<sup>th</sup> to June 29<sup>th</sup> Mazda, along with the hazmat specialist, Shipmate, will work with your dealership to collect all your on hand inventory for part numbers **GLYA-57-K80** and **F1Z1-57-K80**. **Please see the Dealer Email from earlier today sent by the Parts Operations Division**.

Sincerely,

Akira Ikemoto

Director, Technical Services Division Mazda North American Operations

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