



Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

Date: July 25, 2016

**To: All US and PR Mitsubishi Dealer Principals
All US and PR Mitsubishi Dealership Service Managers
All US and PR Mitsubishi Dealership Parts Managers**

Subject: Safety Recall Affecting Certain 2006 - 2009 Raider Vehicles – Front Passenger Air Bag Inflator (SR-16-004)

On May 24, 2016, Fiat Chrysler Automobiles (FCA) submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2006 – 2009 Raider vehicles. The affected vehicles are those originally equipped with a nondesiccated ammonium nitrate inflator front passenger air bag inflator provided by Takata. The propellant used in subject inflators may degrade from prolonged exposure to high absolute humidity, high temperatures and high temperature cycling. Activation of a nondesiccated ammonium nitrate inflator with degraded propellant may result in an inflator rupture. An inflator rupture may cause metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

An Interim Letter has been mailed to owners affected by this recall. This letter advises owners that parts required to provide a permanent remedy for this condition are not currently available, and that we will inform them again by mail when parts are available. Attached is the mailed Interim Letter for your review and familiarization.

In the event you receive any direct customer inquiries regarding this issue, please refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

Date: July, 2016

Dear FIRSTNAME LASTNAME,

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act to inform you that your vehicle requires a safety recall repair.

Why is my vehicle being recalled?

Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 - 2009 Raiders. The front passenger air bag inflator may rupture, due to excessive internal pressure, during normal air bag deployment events. This condition is more likely to occur if your vehicle has been exposed to high levels of absolute humidity for extended periods of time. An inflator rupture may result in metal fragments striking the vehicle occupants resulting in serious injury or death.

How do I resolve this important air bag issue?

Parts required to provide a permanent remedy for this condition are not currently available. We are making every effort to obtain these parts as quickly as possible, and will service your vehicle free of charge (parts and labor).

What you should do:

MMNA will contact you again, by mail, with a follow-up recall notice when remedy parts are available. Once you receive your follow-up notice, simply contact your Mitsubishi dealer right away to schedule a service appointment. We appreciate your patience.

If you have not done so already, please provide your contact information, such as a mobile phone number or email address, to the Mitsubishi Customer Relations Department at **888-648-7820**, or your dealer so we have additional contact information and can reach you. This information will not be used for marketing purposes and we will not share this information with anyone else.

If, after you receive a follow-up recall notice when remedy parts are available, you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the front passenger air bag inflator and had the air bag replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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