

SAFETY RECALL



INFINITI

EMPOWER THE DRIVE

CAMPAIGN BULLETIN

Takata Passenger Airbag Inflator 2003-05 FX Repair Change Notice

Reference: Reference: R1622, R1704, R1706, R1713

Date: May 21, 2019

Attention: Retailer Principal, Sales, Parts and Service Managers

Affected Models/Years:	Campaign ID	Affected Population:	SERVICE COMM Activation date:	Stop Sale In Effect
2003-2005 FX35/45	R1706	~10,063	February 10, 2017	YES
2003-2005 FX35/FX45	R1622/ R1704	44,324	February 8, 2017	
2003 FX35/FX45	R1713	~14,593	June 16, 2017	

***** Repair Change Notice *****

INFINITI is asking retailers to temporarily stop repairs on 2003-05 FX Takata Passenger Airbag Inflator affected vehicles. The following part is now obsolete and should be returned to the PDC via the normal process using an "I-Code":

- **Module Kit Sub** – K8525-CG78D

NOTE: Do not dispose of the vehicle's original airbag cushion module. This module will be needed when repairs resume.

***** What Retailers Should Do*****

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Open Campaign I.Ds:
 - **R1622** = Vehicles previously identified under R1618 or R1619, but no interim repair was performed
 - **R1704** = Vehicles previously identified under R1618 or R1619 and received an interim repair, but has not yet received the final repair.
 - **R1706**
 - **R1713**

Retailers must not **wholesale, sell, lease, trade, rent or loan any affected vehicles** in retailer inventory affected by this recall campaign until after the vehicle has been repaired.

2. Please refer to the appropriate temporary resolution for each scenario listed below:

- **Vehicles Repaired without Issue:**
 - If the vehicle has already been repaired using the Module Kit Sub (K8525-CG78D) and no outstanding client concerns exist, no further action is needed at this time.
- **Vehicles Repaired with Issues:**

- If the vehicle has already been repaired using Module Kit Sub (K8525-CG78D) and the repair resulted in the need for dash replacement:
 - If the dash has not yet been replaced, retailer should offer the client rental and communicate that replacement parts are not yet available.
 - If the dash has already been replaced and/or rental has been provided, retailers should contact the Warranty Claims Call Center to request a VCAN for reimbursement.
- **Vehicles not Repaired:**
 - If the vehicle has not yet been repaired using Module Kit Sub (K8525-CG78D), retailer should offer the client rental and communicate that replacement parts are not yet available.
 - For any vehicles that cannot be repaired at this time, retailers should offer the client rental and wait for further direction.

INFINITI anticipates additional information will be available on June 18th, 2019.