

Aftersales Retailer Support Takata Passenger Air Bag Inflator Preliminary Recall Announcement

Date: May 31, 2016

Attention: Retailer Principal, Sales, Parts and Service Managers

***** Preliminary Announcement *****

Infiniti is committed to the safety and security of our clients and their passengers. As previously reported, in early May, the National Highway Transportation Safety Administration (NHTSA) issued a mandate requiring Takata to recall an additional number of non-desiccated (without moisture absorbing material) inflators that are not already subject to ongoing recalls on a rolling basis prioritized by vehicle age and geographic location. According to this mandate, Takata submitted their defect reports to NHTSA on May 16, 2016.

Infiniti will implement this Takata recall expansion and replace the "PSPI" and "PSPI-6" type front passenger air bag inflator with a new inflator in the affected Infiniti and Nissan vehicles. Replacement inflators will be manufactured by another supplier. Regions affected by this expansion include North America, Middle East, China, Taiwan and Korea.

Infiniti is still in the process of identifying specific vehicles affected, but this recall will affect approximately 430,800 vehicles globally, with regional populations still to be determined.

MY/Make/Model	Global Population
MY 2005-2008 Infiniti FX35/FX45	93,246
MY 2003-2004 Infiniti I30/I35	10,225
MY 2006-2010 Infiniti M35/M45	72,547
MY 2007-2011 Nissan Versa	254,782

Owners of affected vehicles will receive an interim notification letter within the next 60 days. An invitation to repair notice will be sent when new replacement inflators manufactured by another supplier are available. The remedy will be performed at no cost for parts and labor. No retailer action is necessary at this time. Additional details will be provided at a later date.

Owners that have already received a recall letter are encouraged to take their vehicle to an Infiniti retailer now to have the recall remedy performed at no cost. Owners in U.S. can check if their vehicle is affected online at https://vinrcl.safercar.gov/vin/ or http://www.infinitiusa.com/recalls-vin#/

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Frequently Asked Questions (FAQ):

- Q: Is this a safety recall campaign?
- A. Yes.
- Q: How are vehicles identified in Service Comm?
- A. Infiniti is still in process of identifying specific vehicles affected, so Service Comm is not yet active. No dealer action is necessary at this time.
- Q: Is this related to the Occupant Classification System Recall?
- A: No.
- Q. How do I know if my vehicle has a problem with the front passenger air bag inflator?
- A. If your vehicle is subject to this campaign you will receive an Owner Notification letter from Infiniti. If you'd like, I can check your vehicle identification number (VIN) right now to see if your vehicle is affected by a different recall.