

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: June 20, 2016
SUBJECT: Recall 145 - 2016 Tucson Secondary Hood Latch Catcher
Bracket (#16-01-028)

Hyundai Motor America is launching Recall Campaign 145 for certain 2016 Tucson (TL) produced from May 20, 2015 through March 14, 2016. If the primary hood latch is released and the vehicle is driven, the secondary hood latch may not hold the hood closed while the vehicle is in motion.

Technical Service Bulletin #16-01-028 provides a procedure for the replacement of the secondary hood latch catcher bracket.

In order to identify only those vehicles affected by Recall 145 it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall 145.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK AND RETAILED.

TSB #16-01-028 will be available on Hyundai's Service Website on June 20, 2016. It contains instructions on performing the service.

Dealers will be shipped secondary hood latch catcher brackets for their dealer stock/SRC vehicles in multiple shipments during the week of June 20, 2016. Additional parts can be ordered from your Facing PDC starting Friday, June 24, 2016. Parts will be placed on Campaign Parts Management (CPM) process limiting the parts quantity per order.

Customer notification letters will begin mailing mid July 2016.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Recall program. Hyundai Motor America dealers may use owner information provided for the Recall only for the purpose of conducting and performing this Recall, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA