INTERACTIVE NETWORK

Next Unread Message

Sent on	07 12 2016 Expires on 10 09 2016
From	Campaign Administration
Subject	Safety Recall: 02-11 Multi-Model Passenger's Airbag Inflator PARTS UPDATE 2

DATE: July 12, 2016

- TO: All Honda Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers and Personnel
- FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2002-2011 Multi-Model Passenger's Airbag Inflator PARTS UPDATE 2

On Monday, May 23, 2016, American Honda notified NHTSA of a stop sale and safety recall for specific model year 2002-2011 Honda vehicles due to passenger's airbag inflators that may experience over-pressurization upon deployment due to prolonged exposure to high temperatures and high absolute humidity.

Replacement part numbers for all affected models have been added to service bulletins 16-047, *Safety Recall: Front Passenger's Airbag Inflator May Be Over-Pressurized (Phase 1)* and 16-048, *Safety Recall: Takata Front Passenger's Airbag Inflator (Phase 1)*.

Replacement inflator kits are currently available for order for specific models. Service bulletins 16-047 and 16-048 include repair procedures for the following models:

16-047 2005-2006 CR-V 2003-2006 Element 2007-2008 Fit 2002-2004 Odyssey 2003-2008 Pilot 2006-2011 Ridgeline

16-048

 2008-2011
 Accord

 2010-2011
 Crosstour

 2006-2011
 Civic

 2007-2011
 CR-V

Repair procedures remain unavailable for the following model/model year combinations:

16-047

2007-2011 Element

16-048

2009-2011 Fit 2010-2011 Insight 2009-2011 Pilot

Service bulletins 16-047 and 16-048 will be updated again as more information becomes available.

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We are working to expedite the supply of the remaining replacement parts for both service bulletins 16-047 as well as 16-048, as quickly as possible. As with all VINs, vehicles in the model/model year ranges listed in service bulletins **16-047 and 16-048 must have a VIN status inquiry performed to verify whether they are included in the recall.** Accordingly, Honda is providing the verbiage below to facilitate service of these affected vehicles in cases where inflator recall repairs are not possible. Should an affected vehicle arrive for service that cannot be repaired, the customer <u>must be</u> advised that their vehicle is subject to a recall. In addition, the following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle with an open recall and parts are not available. Once replacement parts are available, the normal procedures under SOM 7.2.1 will apply for this recall.

Suggested Verbiage to be included on Repair Order:

"Customer advised that:

The vehicle is subject to a recall affecting the passenger's front airbag inflator. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for replacement of the component."

Do **NOT** include this verbiage on repair orders for vehicles that are not a part of the recall listed above. Previously, some dealerships have made this verbiage standard on all repair orders, which created a problem with customers.