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<b>Sent on</b>	07	20	2016	<b>Expires on</b>	10	17	2016
<b>From</b>	Campaign Administration						
<b>Subject</b>	Safety Recall: 2002-2011 Multi-Model Passenger's Airbag Inflator PARTS UPDATE 3						

DATE: July 20, 2016

TO: All Honda Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2002-2011 Multi-Model Passenger's Airbag Inflator PARTS UPDATE 3

On Monday, May 23, 2016, American Honda notified NHTSA of a stop sale and safety recall for specific model year 2002-2011 Honda vehicles due to passenger's airbag inflators that may rupture during deployment as a result of over-pressurization after prolonged exposure to high temperatures and high absolute humidity.

Replacement part numbers for all affected models have been added to service bulletins 16-047, *Safety Recall: Front Passenger's Airbag Inflator May Be Over-Pressurized (Phase 1)* and 16-048, *Safety Recall: Takata Front Passenger's Airbag Inflator (Phase 1)*.

Replacement inflator kits are currently available for order. Service bulletin 16-047 and 16-048 include repair procedures for the following models:

**16-047**

2005-2006 CR-V\*  
 2003-2011 Element\*  
 2007-2008 Fit\*  
 2002-2004 Odyssey\*  
 2003-2008 Pilot\*  
 2006-2011 Ridgeline\*

**16-048**

2008-2011 Accord\*  
 2010-2011 Crosstour\*  
 2006-2011 Civic\*  
 2007-2011 CR-V\*  
 2009-2011 Fit\*  
 2009-2011 Pilot\*

Repair procedures remain unavailable for the following model/model year combinations:

**16-048**

2010-2011 Insight\*

Service bulletin 16-048 will be updated again as more information becomes available.

\*Not all vehicles within this model year range are affected. Please refer to the service bulletin for specific models and model years that are affected within your zone as determined by NHTSA for this first phase.

Please also note that service bulletin 16-048 has been extensively revised. Be sure that you are working from the most up-to-date version of the document.

We are working to expedite the supply of the remaining replacement parts for both service bulletins 16-047 as well as 16-048, as quickly as possible. **As with all VINs, vehicles in the model/model year ranges listed in service bulletins 16-047 and 16-048 must have a VIN status inquiry performed to verify whether they are included in the recall.** Accordingly, Honda is providing the verbiage below to facilitate service of these affected vehicles in cases where inflator recall repairs are not possible. Should an affected vehicle arrive for service that cannot be repaired, the customer must be advised that their vehicle is subject to a recall. In addition, the following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle with an open recall and parts are not available. Once replacement parts are available, the normal procedures under SOM 7.2.1 will apply for this recall.

Suggested Verbiage to be included on Repair Order:

“Customer advised that:

The vehicle is subject to a recall affecting the passenger’s front airbag inflator. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for replacement of the component.”

**Do NOT include this verbiage on repair orders for vehicles that are not a part of the recall listed above. Previously, some dealerships have made this verbiage standard on all repair orders, which created a problem with customers.**