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From: Campaign Administration

Subject: Safety Recall: 02-11 Multi-Model Passenger's Airbag Inflator PARTS UPDATE

DATE: June 25, 2016

TO: All Honda Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2002-2011 Multi-Model Passenger's Airbag Inflator PARTS UPDATE

On Monday, May 23, 2016, American Honda notified NHTSA of a stop sale and safety recall for specific model year 2002-2011 Honda vehicles due to passenger's airbag inflators that may experience over-pressurization upon deployment due to prolonged exposure to high temperatures and high absolute humidity.

Parts to support 2006-2011 Civic will be available for ordering on June 25, 2016, and a revised version of service bulletin 16-048, *Safety Recall: Takata Front Passenger's Airbag Inflator (Phase 1)* will be made available on the Service Information System. This revision will include parts and procedural information to support repairs of 2007-2011 Civic models.

In addition, parts to repair affected 2007-2008 Ridgeline VINs will be available for ordering on Tuesday, June 28, 2016. Service bulletin 16-047, *Safety Recall: Front Passenger's Airbag Inflator May Be Over-Pressurized (Phase 1)* will be updated to include applicable parts and procedural information to support repairs of 2007-2008 Ridgeline models.

Replacement inflator kits are currently available for order for specific models. Service bulletins 16-047 and 16-048 have been revised with repair procedures and parts information for the following models:

16-047

2005-2006 CR-V
 2003-2006 Element
 2002-2004 Odyssey
 2003-2008 Pilot
 2006-2008 Ridgeline

16-048

2006-2011 Civic

Parts are not available for the following model/model year combinations:

16-047

2007-2011 Element
 2007-2011 Fit
 2009-2011 Ridgeline

16-048

2008-2011 Accord
 2010-2011 Accord Crosstour
 2007-2011 CR-V

2009-2011 Fit
2010-2011 Insight
2009-2011 Pilot

Service bulletins 16-047 and 16-048 will be updated again as more parts information becomes available.

We are working to expedite the supply of the remaining replacement parts for both service bulletins 16-047 as well as 16-048, as quickly as possible. **As with all VINs, vehicles in the model/model year ranges listed in service bulletins 16-047 and 16-048 must have a VIN status inquiry performed to verify whether they are included in the recall.** Accordingly, Honda is providing the verbiage below to facilitate service of these affected vehicles in cases where inflator recall repairs are not possible. Should an affected vehicle arrive for service that cannot be repaired, the customer must be advised that their vehicle is subject to a recall. In addition, the following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle with an open recall and parts are not available. Once replacement parts are available, the normal procedures under SOM 7.2.1 will apply for this recall. Honda's loaner car policy remains in effect.

Suggested Verbiage to be included on Repair Order:

"Customer advised that:

The vehicle is subject to a recall affecting the passenger's front airbag inflator. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for replacement of the component."

Do NOT include this verbiage on repair orders for vehicles that are not a part of the recall listed above. Previously, some dealerships have made this verbiage standard on all repair orders, which created a problem with customers.