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Sent on	06	29	2016	Expires on	07	08	2016
From	Campaign Administration						
Subject	Safety Recall: Multi-Model Passenger's Airbag Inflator CLIENT NOTIFICATION						

DATE: June 29, 2016

TO: All Acura Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers and Personnel

FROM: Campaign Administration

RE: Safety Recall: 2003-2011 Multi-Model Passenger's Airbag Inflator CLIENT NOTIFICATION

On Monday, May 23, 2016, Acura notified NHTSA of a stop sale and safety recall for specific model year 2003-2011 Acura vehicles due to passenger's airbag inflators that may experience over-pressurization upon deployment due to prolonged exposure to high temperatures and high absolute humidity.

Customer notifications for the following model/model years covered by service bulletin 16-028, *Safety Recall: Front Passenger's Airbag Inflator May Be Over-Pressurized (Phase 1)* will begin on June 29, and be completed on July 1:

2005-2011 RL
2003-2006 MDX

Owners of vehicles in this population will be instructed to contact their dealer to setup an appointment to have their vehicle's front passenger's airbag inflator replaced.

Owners of model/model year combinations covered by 16-029, *Safety Recall: Takata Front Passenger's Airbag Inflator (Phase 1)* will be notified beginning on July 15, 2016, with mailings continuing through July 21, 2016. This includes the following model/model years:

2009-2011 TSX
2010-2011 TSX Wagon
2010-2011 ZDX

Clients in these populations will be instructed to wait for further information from Acura indicating that parts supply is available to satisfy their needs. At this time, Acura expects to begin the renotification process in Fall 2016, pending stabilization of the parts supply.

We are working to expedite the supply of replacement parts for both service bulletins 16-029 as quickly as possible. **As with all VINS, vehicles in the model/model year ranges listed in service bulletins 16-028 and 16-029 must have a VIN status inquiry performed to verify whether they are included in the recall.** Accordingly, Acura is providing the verbiage below to facilitate service of these affected vehicles in cases where inflator recall repairs are not possible. Should an affected vehicle arrive for service that cannot be repaired, the client must be advised that their vehicle is subject to a recall. In addition, the following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle with an open recall and parts are not available. Once replacement parts are available, the normal procedures under SOM 7.2.1 will apply for this recall. Acura's loaner car policy remains in effect.

Suggested Verbiage to be included on Repair Order:

“Client advised that:

The vehicle is subject to a recall affecting the passenger’s front airbag inflator. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for replacement of the component.”

Do **NOT** include this verbiage on repair orders for vehicles that are not a part of the recall listed above. Previously, some dealerships have made this verbiage standard on all repair orders, which created a problem with clients.