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Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2016060005 Model 117 (CLA), Model Year 2016 Replace Dual Clutch	DATE: June 20, 2016

IMPORTANT RECALL LAUNCH INFORMATION

This Recall Campaign is being launched today and the 1 affected vehicle is flagged in VMI.

Given this notice, it is a violation of Federal law for a dealer to sell or lease any of these new Model Year 2016 GLE coupe vehicles covered by this notification in dealer inventory until the vehicle has been repaired.

Parts: Parts are available.

What Should Customers Do: Customers may continue to drive their vehicles until the recall is completed.

What's the Issue:

Daimler AG has determined that on certain CLA-Class AMG vehicles (117 platform), a potentially defective weld between the clutch disk and hub may develop a crack. If the entire weld cracks through no traction would result at this clutch. The gearbox could then either shift into 'neutral' or go into a partial gearbox limp home mode. In the event of a shift into 'neutral' there would be no torque from the powertrain and the vehicle would coast to a stop. Depending on the traffic situation this could increase the risk of a potential accident.

An authorized Mercedes-Benz dealer will replace the dual clutch on the affected vehicle.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).



WORK DESCRIPTION RECALL

Code: 1605P27B34

Version: 2.0

Replace dual clutch

Model 117, 156, 176 with code 429 (AMG only)

i Code 429 corresponds to 7G-DCT automatic 7-speed dual-clutch transmission.

Work procedure

1. Replace dual clutch (AR27.20-P-0070NKB).
2. Connect Xentry/DAS.
3. Carry out initial startup of transmission.
i To do so, select menu item "Quick test view – DKG – Electronic transmission control for dual-clutch transmission (Y3/14n4) – Adaptations – Control unit programming".
4. Disconnect XENTRY/DAS.

Parts

Quantity	Designation	Part No.
1	Dual clutch	A 246 250 07 01 05
1	Clutch cover	A 246 370 01 21
1	Retaining ring	A 002 994 87 40
As required*	Shim	See EPC

***The part is to be determined matching the chassis number via EPC**

i Small parts such as screws/bolts, stop nuts, sealing rings, cable ties, fluids, sealant, etc. are no longer listed in the parts list. The required small parts are taken into account in the budgeting.

Operation text and flat rate

Operation no.	Operation text	Flat rate	Accounting no.
02-9502	Replace dual clutch Includes: Perform initial startup of transmission	10,8 h	27 907 35

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