

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Recall 16V-XXX: F25 F26 ISOFIX Bracket
Date: Thursday, May 19, 2016 4:34:15 PM

Publish Date: May 19, 2016
From: Technical Service
Expiration Date: June 02, 2016

DCSnet Message
Urgent



Subject: **Recall 16V-XXX: F25 F26 ISOFIX Bracket**

Message Recipients: General Managers, Sales Managers, Service and Parts Managers, Service Managers, Shop Foremen, Service Technicians

Message Text:

BMW AG is conducting a Voluntary Safety Recall on F25 (X3) and F26 (X4) vehicles, which require a rework of the ISOFIX bracket. At this time, a repair solution is being developed. You will be updated when information becomes available.

Approximately 188,670 vehicles are affected.

For additional information on this recall, please refer to the attached Q&A and bulletin B41 01 16.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed.

Sincerely,

Technical Service

Merita Fitzgibbon

Attachments:  [B410116Q_A\[8171f3f9\].pdf](#)
 [B410116_2\[8171f3f8\].pdf](#)  [B410116Q_A\[8171f3f9\].pdf](#)
 [B410116_2\[8171f3f8\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

**Model Year 2011-16 BMW X3 SAV, X4 SAC
ISOFIX Child Restraint System Anchors
Safety Recall 16V-xxx**

Q1. Which BMW models are affected by this Safety Recall?

Certain Model Year 2011-2016 BMW X3 SAVs and X4 SACs produced from July 2010 through April 2016.

Q2. How many BMW vehicles in the US are affected by this Safety Recall?

Approximately 188,670 BMW vehicles in the US are affected.

Q3. What is the specific issue?

This safety recall involves the lower anchor bars for use in attaching child restraint systems.

When specifically used with ISOFIX-type rigid-style connector child restraint systems, the lower anchor bars could become damaged over the lifetime of the vehicle. This rigid-style connector is mainly used in Europe but it is available in the US.

See the image below illustrating the rigid-style connectors.



This issue is unlikely to occur using LATCH-type flexible-style connector child restraint systems which represent the majority of child restraint systems used in the US.

Q4. What can happen as a result of this issue?

If the lower anchor bar(s) become damaged during vehicle operation, this would increase the risk of injury to a child in a child restraint system attached to the lower anchor bars in a crash.

Q5. How did BMW become aware of this issue?

BMW became aware of this issue through its quality control procedures.

Q6. Why are other X3 and X4 vehicles not included in this Safety Recall?

Other vehicles produced outside the production period of July 2010 through April 2016 were manufactured with a different configuration of lower anchor bar.

**Model Year 2011-16 BMW X3 SAV, X4 SAC
ISOFIX Child Restraint System Anchors
Safety Recall 16V-xxx**

Q7. Can I determine if this issue exists in my vehicle?

This issue has only been known to occur with an ISOFIX-type rigid-style connector child restraint system. Therefore, if you use the LATCH-type flexible-style connector, your vehicle is unlikely to experience this condition.

This issue could be noticed when attempting to attach a child restraint system if the lower anchor bar is loose. It could also be noticed during vehicle operation if the child restraint system appears to be loose.

If you notice the above, place your hand between the seat back and seat cushion to locate the lower anchor bar. It is a small metal bar in a rectangular shape. Once located, make an attempt to move it back and forth to determine if it is loose.

Please contact an authorized BMW Center to have your vehicle inspected and, if necessary, repaired.

Q8. Can I continue to drive my vehicle?

Yes. However, when you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q9. How will my vehicle be repaired?

A reinforcing bracket will be welded to the lower anchor bars and the vehicle body.

Q10. Is BMW aware of any injuries involving the vehicles associated with this issue?

No.

Q11. How will I be informed of this Safety Recall?

If your vehicle is affected, you will receive a letter in July via First Class mail advising you of this recall and requesting that you schedule an appointment with an authorized BMW center for service and repair.

To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

Q12. How long will the repair take?

This repair may take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

**Model Year 2011-16 BMW X3 SAV, X4 SAC
ISOFIX Child Restraint System Anchors
Safety Recall 16V-xxx**

Q13. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. BMW is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available at its authorized BMW centers, prior to instructing you to take your vehicle in for repair.



SI B41 01 16
Body

May 2016
Technical Service

SUBJECT

NEW Recall 16V-XXX: ISOFIX Bracket

MODEL

F25 (X3)

F26 (X4)

SITUATION

NEW This is now a Voluntary Safety Recall involving certain F25 produced from July 2010 to April 15, 2016 and F26 vehicles produced from April 2014 to April 15, 2016. There is a potential for the ISOFIX (also known as LATCH - Lower Anchors and Tethers for Children) bracket to break while in use when specifically used with ISOFIX-type rigid-style connector child restraint systems. This rigid-style connector is mainly used in Europe but it is available in the US. **This issue is unlikely to occur using LATCH-type flexible-style connector child restraint systems which represent the majority of child restraint systems used in the US.**

These vehicles will require a rework of the ISOFIX bracket.

This bulletin will be updated with repair instructions and warranty information when they becomes available.

Affected vehicles can be identified with a “Vehicle Comment” in DCS Warranty Vehicle Inquiry or ISPA Light with the description:

NEW “This vehicle is identified in Recall 16V-XXX ISOFIX Bracket. No action at this time, repair is being developed. Do not sell vehicle until recall is performed.”

ATTACHMENTS

View PDF attachment [B410116Q&A](#).

View PDF attachment [Recall Notice B410116](#).

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