



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
 Safety Recall: 16V-318 & 2016-229
 June 3, 2016

IMPORTANT SAFETY RECALL

[Redacted]

Dear [Redacted]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety exists in certain Heartland Destination travel trailers manufactured from September 11, 2015 to May 13, 2016. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that all of the travel trailers subject to this recall campaign are equipped with safety chains on the A-frame that are rated for 11,700 pounds. The safety chains should be rated equal to or greater than the gross vehicle weight rating (GVWR) of the travel trailer. In the event the main trailer connection fails, the weight of the trailer could break the safety chains. This would allow the trailer to separate from the vehicle, increasing the risk of a crash.

Attached to this notice is a list of the affected coaches with their VIN #'s. Please verify your stock for any of the affected coaches and contact the **Heartland Warranty/Service Department** by phone at 1-877-262-8032 to arrange to have the proper repairs completed. .

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Please have the VIN #'s of the affected travel trailers available when you call.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'parts@heartlandrvs.com', or by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)
 Transport Canada

