



MERCEDES-BENZ USA, LLC
 303 Perimeter Center North, Suite 202
 Atlanta, GA, 30346
 Phone: (770) 705-0600
 Fax: (770) 705-0117
 MBUSA.com



Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2016050007 Model 172 (SLK-Class), Model Year 2016 Replace Tie Rod Nut on Left and Right Rear Axle Wheel Carrier	DATE: June 17, 2016

IMPORTANT RECALL LAUNCH INFORMATION

This Recall Campaign is being launched today and the 327 affected vehicles are flagged in VMI.

Given this notice, it is a violation of Federal law for a dealer to sell or lease any of these new Model Year 2016 SLK-Class vehicles covered by this notification in dealer inventory until the vehicle has been repaired.

Parts: Dealers may order parts as required. Replacement rate is 100%.

Owner Notification: Owner notifications will be mailed on June 24, 2016.

What Should Customers Do: Customers may continue to drive their vehicles until the recall is completed.

What's the Issue:

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles has determined that on certain SLK vehicles (172 platform), improperly manufactured locknuts might have been used on the tie rod screw-connection to the rear axle wheel carrier. These potentially affected locknuts may not fulfill the required pre-tension force despite the correct tightening torque.

An authorized Mercedes-Benz dealer will replace tie rod nut on right and left rear axle wheel carrier.

To enhance Customer Experience, Dealers are encouraged to utilize MBSelect for customers affected by this recall.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).





Mercedes-Benz

Campaign No. 2016050007, June 2016

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 172, Model Year 2016**
Replace Tie Rod Nut on Left and Right Rear Axle Wheel Carrier

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles has determined that on certain SLK vehicles (172 platform), improperly manufactured locknuts might have been used on the tie rod screw-connection to the rear axle wheel carrier. These potentially affected locknuts may not fulfill the required pre-tension force despite the correct tightening torque.

An authorized Mercedes-Benz dealer will replace tie rod nut on right and left rear axle wheel carrier.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 327 vehicles are involved.

Order No. P-RC-2016050007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Replace tie rod nut on right and left rear axle wheel carrier (A, Figure 1).

i Note:

Nm Torque nut: 1st stage 30 Nm, 2nd stage 90°.



Figure 1

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
2	Nut	N000000 003275	100%

i Note:

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Replace 2 tie rod nuts on left and right on wheel carrier of rear axle (02-9505).

Damage Code	Operation Number	Labor Time (hrs.)
35 940 45 7	02-9505	0.3

i Note

Operation Number labor times are subject to change.