



05/11/2016

New Safety Recall Advanced Communication – \$32051116

FCA US LLC ("FCA US") announced a safety recall on certain 2016 model year (DS) RAM trucks equipped with four wheel drive (sale code 5I4).

Some of the above vehicles may have been built with a front halfshaft that was not heat treated properly during the manufacturing process. An improperly heat treated halfshaft could fracture without warning. A fractured halfshaft could damage underbody components and cause a crash without warning.

FCA US will conduct a voluntary safety recall to replace both front halfshafts on all involved vehicles.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations FCA US LLC