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New Safety Recall Advanced Communication – S37051116

FCA US LLC (“FCA US”) announced a safety recall on certain 2016 model year (RT) Dodge Grand Caravan and Chrysler Town & Country vehicles equipped with a third row seat.

Some of the above vehicles may have been built with third row seat marriage nuts that were not tightened properly during the manufacturing process. If the marriage nuts are not tightened to the proper torque specification, there could be a separation of the third row seatback frame assembly from the cushion frame assembly. Separation of the third row seatback frame assembly from the cushion frame assembly could increase the potential for third row seat occupants to be injured during a crash.

FCA US will conduct a voluntary safety recall to tighten the third row seat nuts to the correct torque specification.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC