

# WTD-65 Steering Column Recall - Rental Reimbursement Authorization

**TO:** SDC EST CEN WST  
**FROM:** Subaru of America, Inc.  
**DEPARTMENT:** Service  
**DATE:** 05/26/2016  
**CATEGORY:** Parts/Service

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Effective 5/26/2016, rental reimbursements up to 15 days will no longer require authorization for the **WTD-65 Steering Column Recall only**. SOA will waive the authorization requirement in order to reduce the amount of time invested for this administrative aspect of the WTD65. Retailers are reminded that all supporting documents must be retained and must reflect the time down for a particular vehicle.

Please make a note of this important change and call the Claims Helpline at 1-866-782-2782 with any questions.

Thank you for your support and patience.