

Parts Scrapping - TSB 12-197-16R - Melting/Sticky Dashboards/Instrument Panel (IP) and WTD-65 Steering Column

To: CEN WST SDC EST
From: Subaru of America, Inc.
Department: Subaru Service
Date: 2016-10-18 09:45
Category: Parts/Service

SOA has removed the parts retention period for replacements under TSB 12-197-16R ~ Melting / Sticky Dashboards / Instrument Panel. Once a claim has been submitted and APPROVED, the parts replaced to complete the repair may be scrapped.

Also, a reminder, that the part retention period for the Recall Bulletin WTD-65 Steering Column has been removed. Once a claim has been submitted and APPROVED, the parts replaced to complete the repair may be scrapped.

This part retention waiver applies **only** to those programs mentioned above.

Questions about this may be directed to the Claims Helpline at 1-866-SUBARU2 (1-866-782-2782).