

WTD-65 Rental Reimbursements

TO: SDC EST CEN WST
FROM: Subaru of America, Inc.
DEPARTMENT: Service
DATE: 05/12/2016
CATEGORY: Show in all Categories

Non-SSLP Rentals will now be reimbursed at the retailer's actual cost up to \$50 per day **exclusively for this WTD-65 campaign**. Please enter the full cost of the non-SSLP rentals in the Sublet amount field on the RECALL claim.

SSLP rentals will continue to be reimbursed at \$35 per day. Continue to use the Rental field for reimbursement on the RECALL claim.

As examples:

- A 4 day Non-SSLP rental for \$50 per day would be entered on the claim in the Sublet field for \$200 and NO amount in the Rental field.
- A 4 day SSLP rental for \$35 per day would continue to use the Rental field with an entry of \$140 and do not enter any rental amount in the Sublet field.

Sublet entries for Non-SSLP rental and off-site inspection must have comments detailing the amounts for each.

For customers committing to purchase an affected unit, but needing immediate transportation while the unit is waiting for replacement parts, a rental car can be provided to the customer under the same terms listed above. Enter the rental amount on the RECALL claim.

All documentation must be retained in accordance with current policies and procedures.

In the event a customer obtained a rental vehicle on their own, rental reimbursement of up to \$50 will also be allowed through the Customer Retailer Services Dept. (CRS).
