



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 16V-291
CAN: 2016-212
Safety Advisory: 16-252
May 16, 2016

SAFETY ADVISORY 16-252

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«CITYSTATEZIP»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2016-2017 Passport Model 3350BHWE Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided 3500 pound axles were installed instead of 4400 pound axles. An overloaded vehicle leads to an increased risk of axle failure, property damage and/or vehicle crash. The vehicles included in the recall are:

2016 Passport – 3350BHWE – Serial Number Range: GX415002 - GX416491

2017 Passport – 3350BHWE – Serial Number Range: HX410266 - HX410342

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Attached is a copy of the Safety Advisory #16-252, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada