



ABOVE & BEYOND

# NON-COMPLIANCE RECALL P077 (NHTSA # 16V-274): REAR LICENSE PLATE LAMP LOOSE

## SERVICE BULLETIN

27-MAY-16 | NO.: SRE16-02 | SEC.: RECALL | MKT.: USA

*Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Non-Compliance Recall involving certain 2015-2016 model year Land Rover Discovery Sport vehicles imported into the United States market. Information relating to the proposed Recall will be posted on the NHTSA website.*

*United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.*

*United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.*

*This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.*

***THIS BULLETIN UPDATES SRE16-01***

### DESCRIPTION OF DEFECT

A non-compliance issue has been identified on vehicles within the Affected Vehicle Range where the rear license plate lamp housing(s) may lose retention within the tailgate finisher and subsequently fall out.

### AFFECTED VEHICLE RANGE

A total of 14,731 vehicles are affected in the USA and Puerto Rico markets.

#### Discovery Sport (L550)

Model Year ..... 2015-2016

VIN: ..... SALCT2BG0FH500429-SALCP2BG2GH605785

Visit the InfoTrail website for a [list of affected unsold vehicles](#) (as of 10 May 2016).

### EFFECT ON VEHICLE OPERATION

Should the rear license plate housing fall out, the rear number plate will not be illuminated as required by regulation. Vehicles in this condition will not comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108 – Lamps, Reflective Devices, and Associated Equipment.

### SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to a Land Rover retailer who will replace both rear license plate lamp housings with the latest designed component.

There will be no charge to owners for this action.

### OWNER NOTIFICATION

Mailing of owner notification letters will occur on or before 27 June 2016.

## ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Refer to Technical Bulletin P077NAS, *Non-Compliance Recall: Rear License Plate Lamp Loose*, for detailed repair instructions.

## PARTS

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
License plate lamp	LR087728	2	100

Land Rover is currently placing and expediting initial allocation orders to all Retailers to supply available parts urgently. Initial allocations are being made proportional to sold units per Retailer against current parts inventory.

Due to supply constraints Retailers are requested to place future orders following the restricted parts order guidelines and using VIN numbers for customer cars and sold units only please with a maximum quantity of 2 parts per unit. Land Rover will be temporarily managing restricted parts orders for customer cars and sold units until more supply is available to help maintain parts availability for all retailers and customer cars.

## TOOLS

Refer to the Technical Bulletin noted above for any required tools.

## WARRANTY

**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**P077**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
<b>P077</b>	<b>B</b>	License plate lamp - Set - Renew	86.40.92	0.10	LR087728	2
<b>P077</b>	<b>C</b>	License plate lamp - Set - Renew Drive in/drive out	86.40.92 02.02.02	0.10 0.20	LR087728 -	2 -

*Normal Warranty policies and procedures apply*

A *Sample Owner Letter* and *Technical Q & A* will be included in an updated communication once these details are finalized.