



IMPORTANT SAFETY RECALL INFORMATION

July, 2016

Dear Maserati Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act (in the US) and the Motor Vehicle Safety Act (in Canada).

Maserati S.p.A. and MNA have determined that a defect that relates to motor vehicle safety exists in model year 2014 to 2016 Maserati Quattroporte and Ghibli vehicles.

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with an incorrectly torqued rear tie-rod to hub carrier assembly attaching bolt. An incorrectly torqued rear tie-rod to hub carrier assembly attaching bolt can gradually lessen its clamping force, which will lead to noise emanating from the rear of the vehicle during driving conditions. Over time, and under extreme driving conditions (very hard acceleration or deceleration cornering events), a rear tie-rod to hub carrier assembly attaching bolt which has lost its clamping force, can fail, leading to separation of the tie-rod from the hub carrier assembly. A tie-rod which has separated from the hub carrier assembly can lead to a rear over-steer condition (vehicle pulling from the rear to one side), thereby increasing the risk of a vehicle crash.

The remedy for the affected vehicles involves the check of both the rear right and left-hand tie-rod to hub carrier attaching bolt torque in all the affected vehicles:

- A. If the tie-rod joint(s) are loose and/or damaged, the rear hub carrier, rear tie rod with its attaching bolt will be replaced.
- B. If the tie-rod joint(s) are not loose, only the bolt will be replaced.

The remedy procedure depending on which procedure will be needed (A or B) can take up to approximately 1 day to be completed, and will be performed free of charge to the vehicle owner.

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We will of course reimburse you for the parts and the labor necessary to carry out this recall campaign.

Maserati dealers must ensure recalls are completed after having been notified by Maserati North America, Inc. (MNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended (or in the case of Canadian vehicles, Motor Vehicle Safety Act S.C. 1993, as amended), if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.**

The **Safety Act** also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA.** Please follow the specific instructions provided by MNA on the return or disposition of the parts.

Obviously, if you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary repairs on the vehicle. If you have already sold any of the vehicles with the indicated VIN in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so we may notify these owners.

Thank you for your cooperation.

Sincerely,

Daniel Doku
Manager, Certification & Compliance Department