



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 16V-  
Safety Advisory: RC000113  
May 1, 2016

**IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle: «VIN»**

«Owner\_name»

«Street»

«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that certain Road Bear Rental and ACE model motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. 210 Seatbelt Assembly Anchorages. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

It has been decided that certain TMC Road Bear Rental and ACE model motorhomes subject to this recall campaign fail to meet the strength requirements of FMVSS 210. The seat belt assemblies in the slide-out seating positions do not have the proper reinforcement plates installed and therefore do not meet the strength requirements of FMVSS 210. In the event of a crash, there is a potential for property damage, personal injury or death.

***What we  
will do***

TMC has contacted your selling dealer and has instructed them on how to install the required reinforcement plates to insure the seat belt anchorages are properly secured. This will be done at no cost to you the owner. The remedy should take approximately 60 minutes to perform.

***What we need  
you to do***

At your earliest convenience, please contact your dealer and schedule an appointment to have this remedy completed.. If you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at 877-855-2867.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Thor Motor Coach**

James Crosley  
Director of Customer Service  
cc: National Highway Traffic Safety Administration (NHTSA)

