

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4013
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 28, 2016

Subject: 17130 - Noncompliance Recall
Loss of Key Reminder Chime

Models: 2013-2016 Chevrolet Sonic
2013-2015 Chevrolet Spark
2013-2016 Chevrolet Trax
Equipped with Bring Your Own Media (BYOM) (RPO UF7)

To: All Chevrolet Dealers

General Motors is releasing Noncompliance 17130 today. The total number of U.S. vehicles involved is approximately 317,600. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery April 27, 2016. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system has been updated for this recall. A list of involved vehicles in dealer new inventory is attached to this message. Note that the recall status shows "Incomplete – Remedy not yet available". Please hold all warranty transactions until the recall status has been changed to "open".

END OF MESSAGE
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