

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4314  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 17, 2017

Subject: Safety Recall 42190 01 - Update  
Front Upper Control Arm Separation  
Follow-Up Customer Letter Mailing

Models: 2017 Chevrolet Silverado  
2016 Cadillac Escalade, Escalade ESV  
2016 Chevrolet Silverado, Suburban, Tahoe  
2016 GMC Sierra, Yukon, Yukon XL

To: All GM Dealers

On May 4, 2016, Cadillac, Chevrolet, and GMC dealers were advised via GM GlobalConnect of safety recall 42190. This product field action involves certain 2016 model year Cadillac Escalade, Escalade ESV, Chevrolet Silverado, Suburban, Tahoe, GMC Sierra, Yukon, Yukon XL and 2017 Chevrolet Silverado vehicles.

GM will be mailing follow-up letters to involved customers whose vehicles have not yet been repaired, via FedEx delivery, on January 17, 2017. This letter advises customers that parts are now available, that the vehicle should **not** be driven and to contact their GM dealer as soon as possible to have the vehicle transported by **flatbed** hauler to the dealership. Dealers are to inform customers that a courtesy vehicle will be provided, if needed. A copy of the letter is attached to this message.

A list of involved vehicles identified as currently being in dealer new vehicle inventory is attached. Please ensure that the required repair is performed on these vehicles as soon as possible. If your dealership's BAC is not listed, then none of the remaining involved vehicles are currently assigned to you.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS