

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4022
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 4, 2016

Subject: 42190 - Safety Recall
Front Upper Control Arm Separation

Models: 2017 Chevrolet Silverado
2016 Cadillac Escalade, Escalade ESV
2016 Chevrolet Silverado, Suburban, Tahoe
2016 GMC Sierra, Yukon, Yukon XL

To: All Cadillac, Chevrolet, and GMC Dealers

General Motors is releasing Safety Recall 42190 today. The total number of U.S. vehicles involved is approximately 4,407. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery April 27, 2016. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing began on May 3, 2016.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated in the near future. A list of involved vehicles is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

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