

To all this may concern or apply,

Attached to this document is a combined dealer letter and owner letter file for **Safety Recall S22 / NHTSA 16V-253 – Trailer Tow Lighting Control Module;**

**Models: 2014-2016 (VF) RAM ProMaster
2015-2016 (VM) RAM ProMaster City**

***Important Notes:**

- *This recall applies only to the above vehicles equipped with Trailer Tow Group (sales code AHT) built from September 03, 2014 through February 15, 2016 (MDH 090317 through 021517).*
- *Many of the vehicles within the above build period have already been inspected or repaired and, therefore, have been excluded from this recall.*
- The dealer notification will be released onto DealerCONNECT June 17th.
- The owner letters are scheduled to be mailed out the week of June 20th.

To find out if you have any effected vehicles please follow the directions below:

***VERY IMPORTANT NOTE:**

The effected vehicle VIN#'s may not yet be loaded into the FCA recall inquiry system at the time of this notice being sent.

It is highly recommended that you do not perform any effected vehicle/VIN# related inquiries in regards to this or any FCA recall until **the dealer letter release date.**

***The process to retrieve and view Recall & RRT vehicle information is available through the FCA Fleet Operations website:**

- 1) Go to the Chrysler Fleet website; www.fleet.chrysler.com
- 2) On the upper right side of the home screen click on "Customer Tools"
- 3) A drop down box will appear, Click on "Recall Inquiry"
- 4) Again, click on "Recall Inquiry" - ***Note: At this point you will need to log on with your previously assigned SID and password.**
- 5) Once logged in it will open a new page; "Recall - Rapid Response Inquiry" where you will input your text file VIN list.
- 6) ***NOTE:** If you are unfamiliar with how to perform the recall/RRT retrieval process please toggle back to the [Fleet website/Customer Tools](#) page and click on "**Fleet Recall Procedures Process**"

If you have any questions, please feel free to email or give me a call.