



Michael A. Berardi
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Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
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September 26, 2016

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **DEMONSTRATION / DELIVERY HOLD - Advance Notice - Safety Recall 16S18 – Supplement #1**
Certain 2014-2015 Model Year Explorer and Police Interceptor Utility Vehicles
Rear Suspension Toe Link Replacement

REF: **DEMONSTRATION / DELIVERY HOLD - Advance Notice - Safety Recall 16S18**
Dated: April 26, 2016

New! REASON FOR THIS SUPPLEMENT

To provide updated timing for parts ordering information and repair instructions.

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Explorer	2014-2015	Chicago	January 17, 2014 through May 31, 2014
Police Interceptor Utility	2014-2015	Chicago	January 21, 2014 through May 13, 2014

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the rear suspension toe link(s) may have poor weld quality which may cause them to fracture. A fractured rear suspension toe link may cause a loss of steering control, a difficult steering condition, or rear suspension noise. Loss of steering control increases the risk of a crash.

New! SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any of the affected vehicles involved in this safety recall.

A complete Dealer Bulletin will be provided to dealers in *November 2016*, when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

New! CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail *in December 2016* after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Berardi". The signature is fluid and cursive, with a prominent initial "M".

Michael A. Berardi