

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4016
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 2, 2016
Subject: Stop Delivery Order for Upcoming Safety Recall 43430
Models: 2015-2016 Chevrolet City Express
To: All Chevrolet Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2015-2016 model year Chevrolet City Express vehicles in new or used vehicle inventory. Nissan North America, Inc. (Nissan), the manufacturer of these vehicles, has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves these vehicles. The GM recall number is 43430.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

Nissan is recalling certain model year 2015-2016 Chevrolet City Express vehicles. In these vehicles, the front passenger Occupant Classification System (OCS) may incorrectly classify an adult passenger as a child or classify the seat as empty despite it being occupied. As a result, the passenger frontal air bag may be turned off and not deploy in the event of a crash. If the passenger frontal air bag does not deploy as intended in the event of a crash, the passenger is at an increased risk of injury.

To correct this condition, dealers will replace the OCS Electronic Control Unit.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on May 3, 2016. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory will be published in GM GlobalConnect, under the Service tab in Field Action Inventory Reports.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS