

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4065
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 9, 2016

Subject: Upcoming Safety Recall 43430 - Update
Occupant Sensing System Sensitivity
Customer Advisory Letter Mailing

Models: 2015-2016 Chevrolet City Express

To: All Chevrolet Dealers

On May 2, 2016, Chevrolet dealers were advised via GM GlobalConnect of upcoming safety recall 43430. This product field action involves certain 2015-2016 model year Chevrolet City Express vehicles.

As required by the National Highway Traffic Safety Agency (NHTSA), GM will begin notifying involved customers of this safety recall on June 10, 2016. This letter will advise customers that parts are not currently available and that they will receive another letter when parts become available. A copy of the letter is attached to this message.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" message under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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