

**Gilliam, David**

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**From:** NNA Service Actions & Campaigns  
**Sent:** Friday, April 29, 2016 10:47 AM  
**To:** \*NNA INF FOM; \*NNA INF DOM; \*NNA INF RSOM  
**Cc:** \*NNA INF AGM; \*NNA INF RAM; \*NNA INF Service Actions & Campaign Announcements  
**Subject:** INFORMATION: AFTERSALES: RETAILER SUPPORT: Important Preliminary Campaign Information

**Infiniti USA**  
**Electronic Field Communication**

**INFORMATION**

**Date:** April 29th, 2016

**To:** FOMs, DOMS, and CEMs

**Subject: Important Preliminary Campaign Information**

Please be aware that there is an important preliminary campaign announcement that will be going out to regions and retailers simultaneously around 1:00PM today. Please be on the lookout for this information. The Campaign will go public this afternoon. We will include a Q&A with the announcement which will contain all the information that we are able to provide at this time. If you have any additional questions or concerns, please feel free to contact us once the announcement has been released.

**Thank you for your prompt attention to this matter.**

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**Division:** Aftersales  
**Department:** Retailer Support