

Gilliam, David

From: NNA Service Actions & Campaigns
Sent: Monday, September 26, 2016 5:00 PM
To: *NNA INF FOM; *NNA INF DOM; *NNA INF RSOM
Cc: *NNA INF AGM; *NNA INF RAM; *NNA INF Service Actions & Campaign Announcements; Simmons, Rob; *NNA INF RVP
Subject: INFORMATION: AFTERSALES: RETAILER SUPPORT: Parts Update 4 - R1606 Occupant Classification System (OCS)

Follow Up Flag: Follow up
Flag Status: Flagged

Infiniti USA Electronic Field Communication

INFORMATION

Date: September 27, 2016

To: FOMs, DOMS, and CEMs

Subject: Parts Update 4 - R1606 Occupant Classification System (OCS) - VSRC - Retailer Announcement

Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:
MY2014-17 Q50	123,543	N/A	May 24 th , 2016
MY2014-16 Q50 Hybrid			
MY2013-16 JX35/QX60	143,057	N/A	

Parts Update

The purpose of this update is to inform Retailers that select parts are now orderable on DCS as an SVC order type. Automatic shipments will no longer be provided. For instruction on how to order on DCS refer to **IPSB/16-384**.

Retailers should place orders, **as needed**, on DCS. Orders will be filled as parts are available on a first in, first out basis. Retailers will need to enter a VIN for each order with a maximum order quantity of 1 part per VIN. Retailers should ensure that the correct part number is ordered for each VIN. If the part that is ordered is not for the VIN provided then the order will be **REJECTED**.

Part Number Order Status

Model	PN	ORDER STATUS	Date Available on DCS for Ordering
	ECUs		

Q50	98856-6HB0K	10 PIN CONNECTOR	DCS ORDER - SVC TYPE	08/15/2016
	98856-6HC0A	16 PIN CONNECTOR	DCS ORDER - SVC TYPE	08/31/2016
QX60	98856-9ND5A	10 PIN CONNECTOR	DCS ORDER - SVC TYPE	08/23/2016
	98856-9NF8A	16 PIN CONNECTOR	DCS ORDER - SVC TYPE	09/27/2016
JX35	98856-9NA5A	16 PIN CONNECTOR	DCS ORDER - SVC TYPE	09/27/2016

Attachments (1):

1. Retailer Announcement

Retailer Communication:

The information will be available on NNAnet.com beginning September 27, 2016.

Retailer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Part & Service Director
Parts Director
Parts Manager
Service Advisor/Consultant
Service Advisor/Consultant - Express Service
Service Director
Service Manager
Warranty Administrator

If any retailers are not receiving this information via email from the campaignannouncements@nissan-usa.com mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All retailer email addresses for these positions are taken from the retailer portal (NNAnet) and updated regularly. Retailers should verify the retailer portal administrator has the current contact information entered for these key positions to ensure information is received.

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Division: Aftersales
Department: Retailer Support