

## Gilliam, David

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**From:** NNA Service Actions & Campaigns  
**Sent:** Monday, August 22, 2016 1:40 PM  
**To:** \*NNA NIS FOMs; \*NNA NIS CEM; \*NNA NIS RAM; \*NNA NIS ROM; \*NNA NIS ADM;  
\*NNA NIS DOM  
**Cc:** \*NNA NIS Service Actions & Campaign Announcements; \*NNA NIS AGMs; \*NNA NIS RVP; Ghajarieh, Ashkan; White, Robert; \*NNA DIST NIS-DistAll; Shirley, Scott; Broyles, Micah L (EXTERNAL); Bush, Paul (EXTERNAL); Lacy, Doris (EXTERNAL); Baker, Nancie L (EXTERNAL); Jacob, Peter; Lerma, Mike (EXTERNAL); Dominguez, Audra; Matthews, Sharon (EXTERNAL); Sinclair, Kelly (EXTERNAL); Davis, Derek; Batdorf, Jesse; Dilks, Nicole (Nikki); Barton, Tony; Katz, Ron; Wallwork, Tim; Mengiste, Ted; Mendoza, Alvaro; Namuth, Mark; 'Paul Butler'; Diaz, Fred  
**Subject:** INFORMATION: AFTERSALES: DEALER SUPPORT: Parts Update 3 – R1607 Occupant Classification System – Dealer Announcement

# Nissan Aftersales Division

## Electronic Field Communication

### INFORMATION

**Date:** August 22, 2016

**To:** FOMs, DOMs, RAMs, ROMs, CEMs & ADMs

**Subject:** Parts Update 3 – R1607 Occupant Classification System – Dealer Announcement

PNC	Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:
<b>R1607</b>	2013-2016 Pathfinder, LEAF, & NV200 2013-15 Pathfinder Hybrid 2014-2016 Taxi	434,237	<b>NA</b>	May 24 <sup>th</sup> , 2016

### Parts update:

The purpose of this update is to inform dealers that select parts are now orderable on DCS as an SVC order type. Automatic shipments will no longer be provided for part numbers once they are available for order on DCS.

Dealers should place orders, **as needed**, on DCS. Orders will be filled as parts are available on a first in, first out basis. Dealers will need to enter a VIN for each order with a maximum order quantity of 1 part per VIN. Dealers should ensure that the correct part number is ordered for each VIN. If the part that is ordered is not for the VIN provided then the order will be **REJECTED**. Only the parts listed as available on DCS will be processed.

Nissan is working towards adding additional part numbers on the DCS system for SVC ordering and will issue announcements as additional part numbers are added. Automatic shipments will continue for OCS parts not available for order on DCS.

### Part Number Order Status

Model	PN		ORDER STATUS	Date Available on DCS for Ordering
	ECUs			
PATHFINDER	98856-9PD5A	CURRENT	DCS ORDER - SVC TYPE	8/9/16
	98856-9PF8A	PAST	AUTO SHIP ONLY	
	98856-9PA5A	PAST	AUTO SHIP ONLY	
LEAF	98856-9RC5A	CURRENT	DCS ORDER - SVC TYPE	8/23/16
	98856-4NP8A	PAST	AUTO SHIP ONLY	
NV200/TAXI	98856-9SD5A	CURRENT	DCS ORDER - SVC TYPE	8/2/16
	98856-9SE8A	PAST	AUTO SHIP ONLY	

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION

**Attachments (1):**

1. Parts Update - Dealer Announcement

**Dealer Communication:**

Dealer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Part & Service Director
Parts Director
Parts Manager
Service Advisor/Consultant
Service Advisor/Consultant - Express Service
Service Director
Service Manager

If any dealers are not receiving this information via email from the [campaignannouncements@nissan-usa.com](mailto:campaignannouncements@nissan-usa.com) mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All dealer email addresses for these positions are taken from the dealer portal (NNAnet) and updated regularly. Dealers should verify the dealer portal administrator has the current contact information entered for these key positions to ensure information is received.

**Originator:** John McDuffie  
**Phone:** 615-725-5434  
**Email:** [john.mcduffie@nissan-usa.com](mailto:john.mcduffie@nissan-usa.com)

**Division:** Aftersales  
**Department:** Dealer Support