

## Gilliam, David

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**From:** NNA Service Actions & Campaigns  
**Sent:** Monday, August 22, 2016 3:03 PM  
**To:** \*NNA INF FOM; \*NNA INF DOM; \*NNA INF RSOM  
**Cc:** \*NNA INF AGM; \*NNA INF RAM; \*NNA INF Service Actions & Campaign Announcements; Simmons, Rob; \*NNA INF RVP  
**Subject:** INFORMATION: AFTERSALES: RETAILER SUPPORT: Parts Update 2 - R1606 Occupant Classification System (OCS)

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

## Infiniti USA Electronic Field Communication

### INFORMATION

**Date:** August 22, 2016

**To:** FOMs, DOMS, and CEMs

**Subject:** Parts Update 2 - R1606 Occupant Classification System (OCS) - VSRC - Retailer Announcement

Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:
MY2014-17 Q50	123,543	N/A	May 24 <sup>th</sup> , 2016
MY2014-16 Q50 Hybrid			
MY2013-16 JX35/QX60	143,057	N/A	

### Parts Update

The purpose of this update is to inform Retailers that select parts are now orderable on DCS as an SVC order type. Automatic shipments will no longer be provided for part numbers once they are available for order on DCS. For instruction on how to order on DCS refer to **IPSB/16-384**.

Retailers should place orders, **as needed**, on DCS. Orders will be filled as parts are available on a first in, first out basis. Retailers will need to enter a VIN for each order with a maximum order quantity of 1 part per VIN. Retailers should ensure that the correct part number is ordered for each VIN. If the part that is ordered is not for the VIN provided then the order will be **REJECTED**. Only the parts listed as available on DCS will be processed.

Infiniti is working towards adding additional part numbers on the DCS system for SVC ordering and will issue announcements as additional part numbers are added. Automatic shipments will continue for OCS parts not available for order on DCS.

**Part Number Order Status**

Model	PN		ORDER STATUS	Date Available on DCS for Ordering
	ECUs			
Q50	98856-6HB0K	10 PIN CONNECTOR	DCS ORDER - SVC TYPE	08/15/2016
	98856-6HC0A	16 PIN CONNECTOR	AUTO SHIP ONLY	
QX60	98856-9ND5A	10 PIN CONNECTOR	DCS ORDER - SVC TYPE	08/23/2016
	98856-9NF8A	16 PIN CONNECTOR	AUTO SHIP ONLY	
JX35	98856-9NA5A	16 PIN CONNECTOR	AUTO SHIP ONLY	

**Attachments (1):**

1. Retailer Announcement

**Retailer Communication:**

The information will be available on NNAnet.com beginning August 23, 2016.

Retailer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Part & Service Director
Parts Director
Parts Manager
Service Advisor/Consultant
Service Advisor/Consultant - Express Service
Service Director
Service Manager
Warranty Administrator

If any retailers are not receiving this information via email from the [campaignannouncements@nissan-usa.com](mailto:campaignannouncements@nissan-usa.com) mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All retailer email addresses for these positions are taken from the retailer portal (NNAnet) and updated regularly. Retailers should verify the retailer portal administrator has the current contact information entered for these key positions to ensure information is received.

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**Phone:** 615-725-5481  
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**Division:** Aftersales  
**Department:** Retailer Support