



After-sales Retailer Support Occupant Classification System Voluntary Safety Recall Campaign Parts Update 5

Reference: R1606
Date: December 9, 2016

Attention: Retailer Principal, Sales, Parts and Service Managers

Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:
MY2014-17 Q50 MY2014-16 Q50 Hybrid	123,543	NA	May 24 th , 2016
MY2013-16 JX35/QX60	143,057	NA	

***** **Parts Update** *****

The purpose of this update is to inform retailers that some parts have been removed from restriction and can be ordered thru normal parts ordering process. However some parts still remain in DCS as an SVC order type. Automatic shipments will no longer be provided. For instruction on how to order on DCS refer to **IPSB/16-384**.

Retailers should place orders, **as needed**, for parts still restricted on DCS. Orders will be filled as parts are available on a first in, first out basis. Retailers will need to enter a VIN for each order with a maximum order quantity of 1 part per VIN. Retailers should ensure that the correct part number is ordered for each VIN. If the part that is ordered is not for the VIN provided then the order will be **REJECTED**.

***** **Part Number Order Status** *****

Model	PN		ORDER STATUS	Date Available on DCS for Ordering
	ECUs			
Q50	98856-6HB0K	10 PIN CONNECTOR	DCS ORDER – SVC TYPE	08/15/2016
	98856-6HC0A	16 PIN CONNECTOR	DCS ORDER – SVC TYPE	08/31/2016
QX60	98856-9ND5A	10 PIN CONNECTOR	DCS ORDER – SVC TYPE	09/26/2016
	98856-9NF8A	16 PIN CONNECTOR	OFF RESTRICTION (12/9/2016) ORDER NORMALLY	
JX35	98856-9NA5A	16 PIN CONNECTOR	OFF RESTRICTION (12/9/2016) ORDER NORMALLY	