

**Gilliam, David**

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**From:** NNA Service Actions & Campaigns  
**Sent:** Monday, May 23, 2016 9:38 PM  
**To:** \*NNA NIS FOMs; \*NNA NIS CEM; \*NNA NIS RAM; \*NNA NIS ROM; \*NNA NIS ADM;  
\*NNA NIS DOM  
**Cc:** \*NNA NIS Service Actions & Campaign Announcements; \*NNA NIS AGMs; \*NNA NIS RVP; Ghajarieh, Ashkan; Mulla, Nilofar; White, Robert; \*NNA DIST NIS-DistAll; Shirley, Scott; Broyles, Micah L (EXTERNAL); Bush, Paul (EXTERNAL); Lacy, Doris (EXTERNAL); Baker, Nancie L (EXTERNAL); Jacob, Peter; Lerma, Mike (EXTERNAL); Dominguez, Audra; Matthews, Sharon (EXTERNAL); Sinclair, Kelly (EXTERNAL); Davis, Derek; Batdorf, Jesse; Dilks, Nicole (Nikki); Barton, Tony; Katz, Ron; Wallwork, Tim; Diaz, Fred; Mohnke, Dan; O'Connor, Phillip; Shirley, Scott; White, Robert; Speaker, Andrew  
**Subject:** ACTION: AFTERSALES: DEALER SUPPORT: LAUNCH R1607, R1608, R1609 Occupant Classification System (OCS) - VSRC - Dealer Announcement - Part 3 of 3  
**Attachments:** R1607-Dealer Inventory.xlsx; R1608-Dealer Inventory.xlsx

## **Nissan Aftersales Division**

### **Electronic Field Communication**

#### **ACTION**

**Date:** May 24, 2016

**To:** FOMs, DOMs, RAMs, ROMs, CEMs & ADMs

**Subject: LAUNCH R1607, R1608, R1609 Occupant Classification System (OCS) - VSRC - Dealer Announcement - Part 3 of 3**

**ACTION: FOMs & DOMs are asked to notify their dealers to identify and repair affected vehicles in their inventory prior to sale using the dealer inventory lists provided, Service Comm, and DCS.**

**Due to the complexity of these campaigns, there are numerous attachments. The attachment file size requires communication through multiple e-mails.**

- **Part 1 will contain a complete summary, Dealer Announcement and automated parts shipment information and dealer inventory list for R1608**
- **Part 2 will contain the OCS service campaign repair bulletins**
- **Part 3 will contain the Dealer Inventory lists for campaign IDs R1607 and R1609**

**A STOP SALE CONDITION IS IN EFFECT.**

#### **Attachments (2):**

1. R1607 - Dealer Inventory
2. R1609 - Dealer Inventory

#### **Dealer Communication:**

This information will also be posted to NNAnet and Dealer360 later this evening.

Dealer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Dealer Principle
Executive Manager
General Manager
General Sales Manager
Part & Service Director
Parts Director
Parts Manager
Service Advisor/Consultant
Service Advisor/Consultant - Express Service
Service Director
Service Manager
Warranty Administrator

If any dealers are not receiving this information via email from the [campaignannouncements@nissan-usa.com](mailto:campaignannouncements@nissan-usa.com) mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All dealer email addresses for these positions are taken from the dealer portal (NNAnet) and updated regularly. Dealers should verify the dealer portal administrator has the current contact information entered for these key positions to ensure information is received.

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**Division:** Aftersales  
**Department:** Dealer Support