

Gilliam, David

From: NNA Service Actions & Campaigns
Sent: Monday, May 23, 2016 9:38 PM
To: *NNA NIS FOMs; *NNA NIS CEM; *NNA NIS RAM; *NNA NIS ROM; *NNA NIS ADM;
*NNA NIS DOM
Cc: *NNA NIS Service Actions & Campaign Announcements; *NNA NIS AGMs; *NNA NIS RVP; Ghajarieh, Ashkan; Mulla, Nilofar; White, Robert; *NNA DIST NIS-DistAll; Shirley, Scott; Broyles, Micah L (EXTERNAL); Bush, Paul (EXTERNAL); Lacy, Doris (EXTERNAL); Baker, Nancie L (EXTERNAL); Jacob, Peter; Lerma, Mike (EXTERNAL); Dominguez, Audra; Matthews, Sharon (EXTERNAL); Sinclair, Kelly (EXTERNAL); Davis, Derek; Batdorf, Jesse; Dilks, Nicole (Nikki); Barton, Tony; Katz, Ron; Wallwork, Tim; Diaz, Fred; Mohnke, Dan; O'Connor, Phillip; Shirley, Scott; White, Robert; Speaker, Andrew
Subject: ACTION: AFTERSALES: DEALER SUPPORT: LAUNCH R1607, R1608, R1609 Occupant Classification System (OCS) - VSRC - Dealer Announcement - Part 2 of 3
Attachments: NTB16-054.pdf; NTB16-053.pdf; NTB16-052.pdf

Nissan Aftersales Division

Electronic Field Communication

ACTION

Date: May 24, 2016

To: FOMs, DOMs, RAMs, ROMs, CEMs & ADMs

Subject: LAUNCH R1607, R1608, R1609 Occupant Classification System (OCS) - VSRC - Dealer Announcement - Part 2 of 3

ACTION: FOMs & DOMs are asked to notify their dealers to identify and repair affected vehicles in their inventory prior to sale using the dealer inventory lists provided, Service Comm, and DCS.

Due to the complexity of these campaigns, there are numerous attachments. The attachment file size requires communication through multiple e-mails.

- **Part 1 will contain a complete summary, Dealer Announcement and automated parts shipment information and dealer inventory list for R1608**
- **Part 2 will contain the OCS service campaign repair bulletins**
- **Part 3 will contain the Dealer Inventory lists for campaign IDs R1607 and R1609**

A STOP SALE CONDITION IS IN EFFECT.

Due to the specific repairs required on each group of vehicles involved in these campaigns, there are 3 separate PNC's with unique Campaign Bulletins. The description of each PNC is as follows:

- **R1607** – Replace OCS ECU only- **NTB16-054**
- **R1608** - Reprogram Airbag Control Unit and OCS ECU and replace seat bracket - **NTB16-053**
- **R1609** - Reprogram Airbag Control Unit and OCS ECU only - **NTB16-052**

NOTE: New vehicles in dealer inventory can be also be identified using DCS (Sales-> Vehicle Inventory, and filter by Open Campaign).

- Refer to NPSB 15-460 for additional information

Attachments (3):

- 1. NTB16-054
- 2. NTB16-053
- 3. NTB16-052

Dealer Communication:

This information will also be posted to NNAnet and Dealer360 later this evening.

Dealer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Dealer Principle
Executive Manager
General Manager
General Sales Manager
Part & Service Director
Parts Director
Parts Manager
Service Advisor/Consultant
Service Advisor/Consultant - Express Service
Service Director
Service Manager
Warranty Administrator

If any dealers are not receiving this information via email from the campaignannouncements@nissan-usa.com mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All dealer email addresses for these positions are taken from the dealer portal (NNAnet) and updated regularly. Dealers should verify the dealer portal administrator has the current contact information entered for these key positions to ensure information is received.

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Division: Aftersales
Department: Dealer Support