

06/17/2016

Safety Recall Technical Advisory (S27-1)

In May of 2016, FCA announced Safety Recall S27 – Transmission Electronic Shift Lever. This recall involved certain 2014 and 2015 Jeep Grand Cherokee (WK) and 2012 through 2014 model year Chrysler 300/Dodge Charger (LX/LD) vehicles.

All dealers with involved vehicles are being sent Safety Recall S27 Owner's Manual Addendum cards in advance of the recall being released to the public. Please secure these addendum cards at your dealership until the recall is released.

The number of addendum card your dealer receives is based on the number of involved vehicles your dealer sold and unsold vehicles in your new vehicle inventory. High volume dealerships will receive more addendum cards than low volume dealerships.

Once the recall is released, all involved vehicles must have new software installed and an addendum card placed in the vehicle's owner manual to complete the recall.

Thank You
Customer Services Field Operations
FCA US LLC