

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4044
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 18, 2016

Subject: 15822 – Safety Recall
Seatbelt Lap Anchor Tensioner Cable – Driver's Side
Customer Advisory Letter Mailing

Models: 2014-2015 Chevrolet Silverado 1500 Series
2014-2015 GMC Sierra 1500 Series

To: All Chevrolet and GMC Dealers

On April 28, 2016, General Motors released safety recall 15822. This product field action involves certain 2014-2015 model year Chevrolet Silverado and GMC Sierra 1500 Series vehicles.

As was previously announced, this safety recall has two different remedies that involve different parts. The first remedy is for new, unused, and unsold vehicles in dealer inventory with less than 50 miles on the odometer. These vehicles were placed on stop delivery April 11, 2016 and bulletin 15822 addressed their immediate repair.

The second remedy is for new, unused, and unsold vehicles in dealer inventory with 50 miles or more on the odometer. This remedy will also be used to correct involved used vehicles in dealer inventory and customer owned vehicles. When the parts needed to implement this remedy are available, bulletin 15822 will be revised to incorporate a second service procedure. Dealers will be notified when this occurs and they can begin repairing these vehicles.

As required by the National Highway Traffic Safety Agency (NHTSA), GM will begin notifying involved customers of this safety recall on May 19, 2016. This letter will advise customers that parts are not currently available and that they will receive another letter when parts become available. A copy of the letter is attached to this message.

Until the revised recall bulletin is released for the second remedy, the Investigate Vehicle History (IVH) screen in Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" message under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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