

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4012  
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 28, 2016

Subject: 15822 - Safety Recall  
Seatbelt Lap Anchor Tensioner Cable – Driver's Side

Models: 2014-2015 Chevrolet Silverado 1500 Series  
2014-2015 GMC Sierra 1500 Series

To: All Chevrolet and GMC Dealers

General Motors is releasing Safety Recall 15822 today. The total number of U.S. vehicles involved is approximately 890,000. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery April 11, 2016. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

This recall has two different remedies that involve different parts.

- The first remedy is for new, unused, and unsold vehicles in dealer inventory with less than 50 miles on the odometer. There are a total of 1,084 U.S. vehicles involved. The parts needed to complete this remedy were pre-shipped to involved dealers of record on April 25, 2016. A list of the involved vehicles is attached to this message.
- The second remedy is for new, unused, and unsold vehicles in dealer inventory with 50 or more miles on the odometer. This remedy will also be used to correct involved used vehicles in dealer inventory and customer owned vehicles. **Part availability and timing to implement this remedy has yet to be determined. Do not attempt to repair these vehicles at this time.**

### **Customer Letter Mailing**

The customer advisory letter mailing is scheduled to begin the week of June 6, 2016. The letter will advise customers that parts to repair their vehicle are not currently available, but when they are, they will receive another letter advising them to take their vehicle to their dealer for service. A copy of the customer advisory letter is attached to this message.

## **Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated with an “open” status for inventory vehicles identified on the attached list on April 29, 2016. The status of all other involved vehicles will remain as “Incomplete – Remedy not yet available”. Do not attempt to repair these vehicles at this time.

Again, the pre-shipped parts should only be used to repair new, unused, and unsold vehicles in dealer inventory which have never been put into service and have less than 50 miles on the odometer. When parts are available for the second remedy, dealers will be notified and a revised bulletin will be published.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS