

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS3993
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 11, 2016

Subject: Stop Delivery Order for Upcoming Safety Recall 15822

Models: 2014-2015 Chevrolet Silverado 1500 Series
2014-2015 GMC Sierra 1500 Series

To: All Chevrolet and GMC Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2014-2015 model year Chevrolet Silverado 1500 Series and 2014-2015 GMC Sierra 1500 Series vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves these vehicles. The GM recall number is 15822.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2014-2015 model year Chevrolet Silverado 1500 Series and GMC Sierra 1500 Series vehicles. The flexible steel cable that connects the driver's seat belt to the outboard side of the seat (the "tensioner cable") can fatigue and separate over time as a result of occupant movement into the driver's seat. In a crash, a fatigued tensioner cable could break, reducing the effectiveness of the vehicle's seat belts increasing the risk of injury to the driver.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used vehicles, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on April 12, 2016. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory will be published in GM GlobalConnect, under the Service tab in Field Action Inventory Reports.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When the sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE
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